

[Headspace] Re: Help @ Headspace

External

Inbox



Ryan | Headspace (Headspace Help) <support@headspacehelp.zendesk.com>
to me

1:29 PM (12 minutes ago)

##- Please type your reply above this line -##

Thank you for your patience on ticket (2765668). Check out our response below!



Ryan | Headspace (Headspace)

Mar 7, 2023, 1:29 PM EST

Hey there Gail,

Apologies for the delay.

As mentioned in our initial reply we don't collect personal data from students through this program, but we do need the teacher or admins' personal information to register for an account.

K-12 educators verify that they are indeed employed by a K-12 school/district by using their school/district email address to register for an account. After signing up for Headspace, educators can either use the app for their own personal use or leverage content with their classrooms by logging on to their personal HS account via the web.

Hope this is helpful, please let us know if you have any other questions.

Sincerely,

Ryan
Member Experience Manager
www.headspace.com



Ryan | Headspace (Headspace)

Mar 2, 2023, 6:33 PM EST

Hey Alicia,

My understanding is that the only blocker would be if we collected Student data. Since we do not collect any Student data, you should be all set.

Best,

Ryan

Member Experience Manager

www.headspace.com



Butler, Alicia

Mar 1, 2023, 8:30 AM EST

Gail-

Can you clarify if I am OK to greenlight this?

Alicia



Ryan | Headspace (Headspace)

Feb 28, 2023, 4:37 PM EST

Hey there Alicia,

My name is Ryan and I will be taking over this case for my colleague, Sarah going forward. Our apologies for the delayed response.

We have confirmed with our Privacy & Legal team that no data is collected on Students when a K-12 teacher signs up for our Headspace for Educator offering. The only information collected is the teachers name, email and school district.

Please don't hesitate to reach out if you have any other questions.

All the best,

Ryan
Member Experience Manager
www.headspace.com

Sarah | Headspace (Headspace)

Jan 30, 2023, 12:44 PM EST

Hi Alicia,

Thank you for your message and my apologies for the delay in our reply. My name is Sarah and I would be glad to assist you with accessing your account again.

Currently, the EdLaw 2-d form is not needed to benefit from our [Headspace for Educators](#) program.

As a brief overview, Headspace offers free access to all K-12 teachers and supporting staff in the US through our [Headspace for Educators](#) program.

We don't collect personal data from students through this program, but we do need the teacher or admins' personal information to register for an account.

K-12 educators verify that they are indeed employed by a K-12 school/district by using their school/district email address to register for an account. After signing up for Headspace, educators can either use the app for their own personal use or leverage content with their classrooms by logging on to their personal HS account via the web.

Hope this is helpful, please let us know if you have any other questions.

Sincerely,

Sarah
Member Experience
www.headspace.com



Butler, Alicia

Jan 19, 2023, 11:06 AM EST

Good morning,

As you may be aware, unlike other states, NYS Ed Law 2D enacted data privacy protection and data security compliance requirements as the responsibility of NYS school districts to add addendum agreements to any master contract or click-wrap terms of service agreement. If a school district uses a Board of Cooperative Education Services, or BOCES, as their procurement agent for subscription contracts, then the Data Sharing & Confidentiality Addendum Agreements can be secured on their behalf for the contracted vendor service.

Headspace software and web-based services are used by one or more of our component districts in the 2022-2023 school year. Our goal is to ensure that the compliance requirements for NYS Ed Law 2D are in place for all vendor products & services, as quickly as possible, to continue agency or district use without disruption. We have reviewed your posted Privacy Policy.

For the product/services that collect, process, manage, store or analyze student personally identifiable information (PII), there will need to be a signed Data Sharing & Confidentiality Agreement w/ our agency in order to meet the compliance requirements of NYS Ed Law 2d and Part 121 of the Commissioner's Regulations as a part of the terms of service or contract renewal/procurement process. We are utilizing a regional 2d compliance approach that covers our WSWHE BOCES component districts and other subscribed districts rather than each district requesting individual compliance agreements. Attached is a draft agreement that has been pre-approved by our legal team for your review and signature, which allows us to quickly finalize the supplemental agreements once signed by our vendors.

Please let me know if I can clarify any questions in order to review our request.

Thank you for your assistance.

--

Alicia A. Butler

Administrative Assistant

267 Ballard Road, Suite 5

Wilton, NY 12831
518-581-3519

Attachment(s)
[Headspace.pdf](#)

This email is a service from Headspace. Delivered by [Zendesk](#)



Thank you!
Thank you for your help!
Thank you for the clarification.

[ReplyForward](#)